

September 2025

Dear Parent/Carer

New Bromcom Parent app

As most of you may be aware, we swapped our school management information system from SIMS to Bromcom back in March, and as part of this transition, you were no longer able to access a parent app. Having established the use of Bromcom within school, we would now like to introduce the use of the Bromcom parent app, 'My Child at School'.

Our ultimate aim is for this system to become the backbone of our communications with parents and carers. Eventually, it will become the main platform used in all communications with you on all school matters replacing the need for ParentMail. Initially you will be able to access your child's timetable and view homework tasks, see positive or negative behaviour points they have received, easily access teacher email addresses, track attendance and if your child is in Key Stage 4 you will be able to see their exam timetables when they are published.

My Child at School (MCAS)

The 'My Child At School' app can be downloaded on any major platform. You can also access this in your browser here - <https://www.mychildatschool.com/>.

You should have received an invitation email this afternoon which you can use to set up your account. The invitation email will have been sent to the email address that we hold for you on our MIS system. Invitation links expire within 24 hours of being sent, therefore we kindly ask that you promptly set up your account to ensure you have access. The link you receive is connected to your child's account, so please do not forward it on to other parents/carers. If the link expires, or you did not receive it, you are able to request a new one using the 'Forgot Password' button on the MCAS site/app.

For assistance navigating the MCAS app or web platform, please refer to the online guide for parents/carers available here: <https://docs.bromcom.com/article-categories/for-parents/>.

While we get the system up and running, some of the app's functionality will be switched off. We will roll out new modules and content as we get them set up and ready to go.

If you need any further support please contact Mrs Catrambone, catrambonej@goldington.beds.sch.uk, and we will endeavour to respond to your query in a timely manner; however, a response may take slightly longer than the usual, whilst we work to resolve any issues with accounts or processes.

Communications

Initially, we will continue to communicate with you via ParentMail, email and text messages, but with MCAS we do have the option of sending messages and notifications. Please enable notifications from MCAS to ensure you do not miss any of these communications. Eventually, once we see that the majority of the school community has accessed the app, we will stop sending the message via the current platforms.

New BromCom Student Portal/App

From this September, we will be replacing 'Show My Homework' with Bromcom for the setting and monitoring of homework.

To view homework tasks, and other school related information, students can download the Bromcom student app (not the MCAS app) or login to the portal via a web browser.

Student accounts have been created using their school Microsoft accounts.

To access their accounts through a web browser, students will need to search 'Bromcom student portal' or use the following link <https://www.bromcomvle.com/>. Your child should then select 'Login with Microsoft account'. They will then be prompted to enter their school email address and password. Once both have been entered, they should have access to the portal and be able to view any homework tasks that have been set.

If your child chooses to download the Bromcom student app onto a mobile phone, they should be able to login by clicking the 'Magic link' option. They will be asked to enter the school ID which is 15736 and their school email address. This will then send an email to their school email account. They should follow the instructions in the email. Your child will need to be logged into their school Microsoft email account on their device.

For assistance navigating the 'BromCom Student App' or web platform, please refer to the online guide for parents/carers available here: <https://docs.bromcom.com/article-categories/for-parents/>.

To support students with accessing the student portal, all students in Years 7 – 9 will be shown how to access the portal on a PC during their computing lesson next week. Students in Years 10 and 11 should see Mr Chisnall (IT Technician). Mr Chisnall can be found in the staff workroom on the main corridor.

You may notice when reading through the help guides or navigating the app that there are some features not visible on your app. We hope to increase the functionality of the app in

the future, but we are concentrating on the core functionality for the initial launch. Please continue to use ParentMail for lunch account top-ups, trip payments, etc.

If you have any questions or have any issues using the parent app, please contact me, thomass@goldington.beds.sch.uk, or Mrs Catrambone, catrambonej@goldington.beds.sch.uk, in the first instance.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'S Thomas', written in a cursive style.

Miss S Thomas
Assistant Headteacher

